

# The Anglers Rest Access Statement

*This access statement aims to accurately describe the facilities and services that we offer all our customers.*

We look forward to welcoming you. If you have any queries or require any assistance, please phone 01433 659317 or email enquiries to [bookings@anglers.rest](mailto:bookings@anglers.rest)

## General Information

### Pre-arrival

The Anglers Rest was originally built in 1870, and has been extended several times over the last nearly 150 years. These extensions have resulted in a building where the customer areas are spread over 4 levels. We have tried to describe these to allow you to judge if we meet your access requirements.

If you have any questions at all regarding any requirements you may have, please do not hesitate to contact us.

Full details of how to reach us are on our website, [www.anglers.rest](http://www.anglers.rest), including details of public transport.

There are three main entrances, two on the front, one directly into the Post Office and café, the other into the pub. There is bell on the outside of the entrance to the Post Office to request assistance.

The road outside the pub where the main entrances are situated has a narrow pavement that is uneven in places. Both entrances at the front have small steps, described below.

It is possible to drop off customers outside the main entrances.

The third entrance is directly from the car park into the café with level access from the car park.

### Car parking



The Anglers Rest has free car parking with 45 car parking spaces, including 2 designated disabled parking spaces adjacent to the café entrance.

The car park surface is tarmac with no kerbs. The lower car park is on a slight slope but there is a steep slope to the upper car park.

The lower car park, which includes the disabled spaces, is well lit at night.

## Our food

We do our best to cater for any dietary requirements; please contact us in advance with any specific requests. Where possible our food is locally sourced.

Food is normally ordered at the café counter or bar and brought to tables, but drinks and food can be ordered and served at the table on request. Both pub and café food can be served throughout the building.

Our staff are trained to answer questions about allergies.

## The Rest Café



The Rest café is situated across 3 levels with the entrance from the car park on the highest level and the entrance at the front of the building and the café counter on the lowest level.

There is level access to the top level of the café from the car park. The accessible toilet is on the same level as the top level in the café.

There are 2 sets of steps, both with rails to both sides of the stairs.

One set of steps has 3 steps, the other 4 steps. The maximum height of the steps is 20cm.

## The Post Office



The main entrance to the Post Office has a step of 4cm.

The outer doorway is 108cm wide. The inner door is normally 70cm, but can be opened to 140cm. The doors are manually opened.

There is bell on the outside of the entrance to the Post Office to request assistance.

The Post office counter incorporates a hearing loop.

## The Anglers pub



The main part of the bar is level with carpet, with both the entrance and toilets on this level.

The main entrance to the pub has two steps one of 8cm, the other of 20cm. There are grab rails by the outer door.

The outer doorway is 105cm wide. The inner door is normally 75cm, but can be opened to 105cm. The doors are manually opened.

The snug is down one step of 16cm and has a stone flag floor, which is uneven in places.

There are low sofas and bar stools in the bar area. Both the bar and the restaurant have a mixture of upright chairs with and without arms and tables are well spaced apart.

Lighting is natural daylight supplemented with overhead and wall lighting

There is background music across the venue, but staff will be happy to turn it down.

### **Outside seating area/beer garden**

Level access is available from the car park and café entrance to the outside seating area.

There are two benches with overhangs for use by customers in wheelchairs,

### **Customer toilets**

There is an accessible toilet adjacent to the café entrance and sets of men's and women's toilets off the main bar.

#### **Café toilet**

The toilet has level access. The entrance door 85cm wide and is opened manually.

The toilet height is 43cm with rails to both sides of the toilet

The sink has lever taps

The flooring is quarry tiles.

There is a baby changing unit available in the toilet.

**Additional information**

Dogs, including service dogs, are allowed in all parts of the venue, but we ask that dogs are kept away from the counter in the Rest Café.

Water bowls are provided outside for dogs.

WIFI is available across the site.

There is a defibrillator on the outside wall of the café.